

# Expert.ai Professional Services

## PRESALE SOLUTION CONSULTING

### Discover

Define the project context, team expectations and success criteria

### Plan

Ensure resources are aligned to activities and tasks and engage with key client stakeholders

### Analyze

Document detailed requirements with defined test cases and measures for expected results

**CUSTOMER  
CENTERED AND  
BUSINESS VALUE  
DRIVEN**

## Delivery Framework

EXPERT.AI PROFESSIONAL SERVICES

### Develop

Deliver a usable solution for Acceptance Testing with all agreed requirements

### Test

Validate acceptance against client's success criteria and ensure that customer can get value

### Deploy

Deploy solution with ongoing user support and knowledge transfer

LIFETIME CUSTOMER SUCCESS

Take advantage of the expertise gained through 300+ successful natural language AI projects that the expert.ai professional services team has delivered for customers around the globe. Expert.ai provides a wide range of professional services, to ensure that customers get the project quality and success metrics they expect. The professional services team aims to maximize the performance of your natural language project with our delivery framework.

Expert.ai delivers best-in-class text analytics solutions or all of your information management needs. Solutions leverage established natural language understanding and a rich catalog of standard features. Additionally, existing technology components and functions may be easily extended to meet the specific needs of your project. The experienced team of knowledge engineers, developers and project managers will help design and develop customized linguistic modules for categorization and extraction, and for enriching our knowledge graph in specific domains.



## Work with the experts!

- Maximize the business value of natural language data projects
- Increase the effectiveness and productivity of taxonomy creation
- Accelerate extraction rule development
- Customize how you access and use the content that matters most
- Achieve higher project quality & accuracy
- Simplify knowledge enrichment based on your specific requirements

Accelerate your project delivery with the support of the expert.ai Professional Services team:

- **Knowledge Graph Enrichment**

Improve the accuracy, understanding, and analysis of text based on the vertical domains or information contexts that are important to you, including your organization-specific terminology (product and project names, acronyms and codes, technical jargon, etc.).

- **Categorization & Extraction Module Development**

Build and fine tune the linguistic modules used to support accurate information categorization according to taxonomy or extraction (for example, product or brand names, addresses, job descriptions, etc.) based on your information management requirements.

- **Content Analysis**

Analyze your content using expert.ai custom tools to determine the need for linguistic modules writing and/or knowledge graph enrichment.

- **Taxonomy Definition**

Organize the knowledge contained in your repositories and apply automatic semantic analysis for granular visibility of the concepts and topics present and for the development of linguistic rules to meet the requirements of your project.

- **Pre- & Post- content processing**

Configure customized pre- and post- content processing workflow steps using the expert.ai Platform to ensure that your content is compatible with required input and output formats for your project.

- **Integration Services**

Quickly and easily integrate expert.ai natural language workflows into existing projects or processes (content management systems, databases, portals, etc.) across the enterprise.

- **Training**

Join the expert.ai Academy for comprehensive training courses that deliver practical AI and natural language education, hands-on use of the expert.ai Platform and access to other resources to make you an expert at leveraging the power of language to solve business problems.



#### About us

Expert.ai is a leading company in AI-based natural language software. Its purpose-built platform combines symbolic human-like comprehension and machine learning to turn language into data, to analyze and understand complex documents, accelerate intelligent process automation and improve decision making.