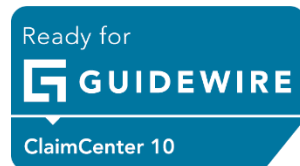


Expert.ai *Ready for Guidewire* Accelerator for Claims Automation

> [Guidewire PartnerConnect Solution Overview](#)



The Insurer Challenge

Claims management is a language-intensive process that requires collection, processing, and analysis of large amounts of diverse information. This information can include complex documents such as claims forms, medical reports, accident descriptions and much more: manual validation of claims is both slow and costly.

The Solution: Expert.ai

Expert.ai accelerator for Claims Automation enables Insurers to intelligently automate claims processes, applying human-like language understanding to extraction and analysis of medical claim data from claims forms and related documents.

Key functionalities include deep understanding of the documents, document type identification, relevant data points extraction and values normalization (e.g. ICD). Expert.ai augments automation workflows in every step of the claim validation process.

Solution Benefits

- Deliver claims reviews 40% faster
- Increase customer satisfaction
- Identify and reduce claims leakage by removing subjectivity

Integration Benefits

Streamlining and optimizing the claims process:

- Reducing the processing time
- Obtaining efficiency gains
- Improving accuracy levels thanks to standardization
- Granting a better user experience

INTEGRATION ACCELERATOR

GUIDEWIRE APPLICATION:

ClaimCenter

VERSION:

ClaimCenter 10

GEOGRAPHIC REGIONS:

AMER, EMEA, LATAM, APAC

LANGUAGES:

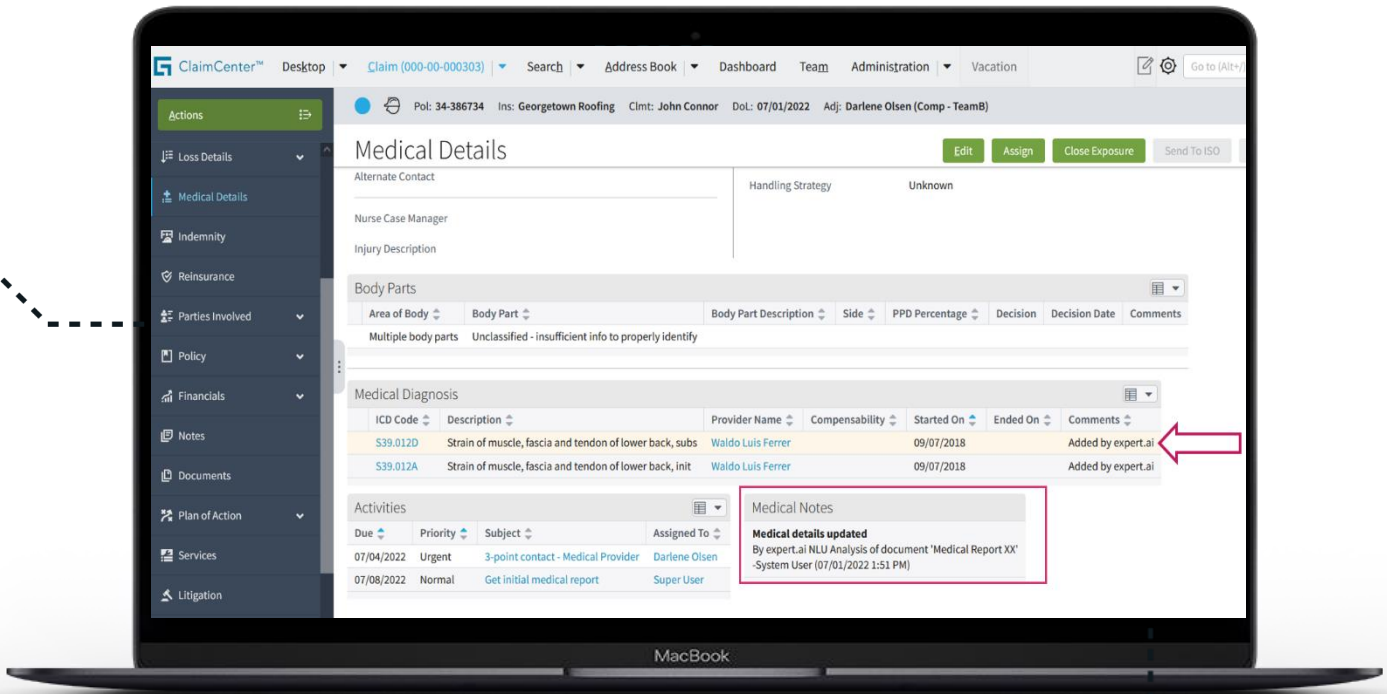
English, Spanish, Italian, French, German

LINES OF BUSINESS:

Personal Auto
Commercial Lines
Workers Compensation
General Liability
Travel



Navigate what's next.



About Expert.ai

Expert.ai (EXAI:IM) is a leading company in AI-based natural language software. Organizations in insurance, banking and finance, publishing, media, and defense all rely on expert.ai to turn language into data, analyze and understand complex documents, accelerate intelligent process automation and improve decision making. Expert.ai's purpose-built natural language platform pairs simple and powerful tools with a proven hybrid AI approach that combines symbolic and machine learning to solve real-world problems and enhance business operations at speed and scale. With offices in Europe and North America, expert.ai serves global businesses such as AXA XL, Zurich Insurance Group, Generali, The Associated Press, Bloomberg INDG, BNP Paribas, Rabobank, Gannett, and EBSCO.



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Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 400 insurers, from new ventures to the largest and most complex in the world, run on Guidewire. For more information, contact us at info@guidewire.com.